



**Rachael Shagott** is the Principal Consultant for Best Practice Quality LLC. She has practiced in the quality function for 40 years. Her past 24 years has been in quality management within the Consumer Products industry, where she had the opportunity to hone her skillset in the areas of Product Integrity, Supplier Quality Assurance, Product Safety, and Regulatory Compliance. Within this setting Rachael has installed and managed Compliance Programs, ISO 13485 Quality Management Systems, and ISO 17025 Laboratory Management Systems. She has worked closely with the CPSC and FDA in regulatory and safety. She has also worked closely with 80 to 100 vendors primarily located in Europe and Asia, implementing customized Supplier Quality Assurance requirements and a reasonable Testing and Certification program.

Rachael is steeped in the world of quality and holds six ASQ Certifications in Audit (CQA, CBA), Engineering (CQE, CRE), Quality Management CQM/OE), and Six Sigma (CSSGB). She has also held the position of Certified Reliability Engineering Exam Chair at ASQ (American Society of Quality).

Rachael's education started at SUNY Erie Community College in their Industrial Management Technology program. She received her AAS degree with High Honors. From there she finished her schooling part-time at nights while working full-time in industry. She graduated Suma Cum Laude with a BS in Management Engineering Technology from SUNY Buffalo State College and an MBA from Canisius College in Buffalo NY. Over her career, she continually upgraded her skillsets and knowledge base with courses and certificates in Statistics, Six Sigma, and most recently, Product Safety Management at St Louis University School of Supply Chain Management.

Rachael continues to be actively involved within ASTM sitting on several F15 Sub-Committees including Chair and Task Group Leadership. She also sits on the JPMA Certification Committee and has participated as a volunteer, panelist and ICPHSO member at the annual ICPHSO Symposiums over the past ten years.

In addition, Rachael has successfully advanced the quest of Best Practice in Quality and Product Safety by conducting Global Quality Summits within her corporate structures and conducting training webinars and on-site training in China on Regulatory Compliance, Supplier Quality, Six Sigma, and Lean Principals.

Prior to Consumer Products, Rachael worked in the Automotive field at Trico Products Inc. and in Aerospace at Moog, Inc. It was in those formative early years where Rachael applied her schooling in statistical quality control methods at Trico, attained knowledge and proficiency of applied Quality and Reliability Engineering principles within Moog's Space Products Division including her work on the Space Station and installed and managed an ISO9001 Quality Management System in Moog Ltd, Co. Cork Ireland.